

**Arizona State University-Southwest Poll  
Spring 2009 – Frequency Questionnaire  
(n=501)**

The *Arizona State University-Southwest Poll* was conducted by telephone using a computer-assisted telephone interviewing (CATI) system from March 30 – May 10, 2009 by the Institute for Social Science Research at Arizona State University. The poll was conducted among a random sample of adult residents in the Southwest United States (Arizona, Texas, New Mexico, and Nevada). The results from the full survey have a margin of sampling error of plus or minus four percentage points.

*(Vol.) = Response option was not offered by interviewers but is volunteered by respondents.*

Q1. All in all, are you satisfied or dissatisfied with the way things are going in \_\_\_\_ today? Is that very or somewhat?

a. This country

May 09	Feb 09	Oct 08	
%	%	%	
4	8	6	Very satisfied
21	19	14	Somewhat satisfied
32	27	29	Somewhat dissatisfied
40	42	48	Very dissatisfied
2	3	2	Don't know (Vol.)
<u>1</u>	<u>1</u>	<u>1</u>	Refuse (Vol.)
100	100	100	

b. Your state

May 09	Feb 09	Oct 08	
%	%	%	
11	14	20	Very satisfied
44	35	36	Somewhat satisfied
23	21	20	Somewhat dissatisfied
21	26	20	Very dissatisfied
1	3	3	Don't know (Vol.)
<u>*</u>	<u>1</u>	<u>1</u>	Refuse (Vol.)
100	100	100	

Q2. Overall, how would you rate the quality of health care in (READ ITEM)? Is it excellent, good, only fair or poor?

a. This country

%

9	Excellent
31	Good
34	Only fair
24	Poor
1	Don't know (Vol.)
<u>1</u>	Refuse (Vol.)
100	

b. The community where you live

%

14	Excellent
40	Good
26	Only fair
18	Poor
1	Don't know (Vol.)
<u>1</u>	Refuse (Vol.)
100	

Q3. Do you think the country's health care system needs a great deal of reform, only a little reform or no reform at all?

%

53	A great deal of reform
33	Only a little reform
11	No reform at all
2	Don't know (Vol.)
<u>1</u>	Refuse (Vol.)
100	

Q4. All in all, do you favor or oppose the United States government guaranteeing health insurance for all citizens, even if it means raising taxes? Is that strongly or somewhat?

%

32	Strongly favor
21	Somewhat favor
10	Somewhat oppose
30	Strongly oppose
4	Don't know (Vol.)
<u>3</u>	Refuse (Vol.)
100	

Q5. Next, how would you rate your health... excellent, good, only fair or poor?

%

38 Excellent

45 Good

13 Only fair

4 Poor

\* Don't know (Vol.)

0 Refuse (Vol.)

100

Q6. Do you have a regular doctor or source of health care?

%

88 Yes

11 No

\* Don't know (Vol.)

0 Refuse (Vol.)

100

Q7. Are you personally now covered by any form of health insurance or health plan including health coverage through an employer, a private plan you bought, or a government program like Medicare or Medicaid. **IF YES, ASK:** Is the plan through an employer, a private plan, a government program, or something else? **PROMPT AS NEEDED:** The employer can be your employer or the employer of your spouse, family member or partner. **IF MORE THAN ONE INSURANCE PLAN, SAY:** Your primary or main plan.

%

56 Yes, through an employer

11 Yes, through a private plan you bought

18 Yes, through a government program

4 Yes, something else

10 No insurance

\* Don't know (Vol.)

1 Refuse (Vol.)

100

Q8. Are you covered by any type of dental insurance?

%

63 Yes

36 No

1 Don't know (Vol.)

0 Refuse (Vol.)

100

Q9. And what about insurance for vision? [**Prompt as needed:** This could include eye doctor visits, glasses, contact lenses and so on]

%  
 53 Yes  
 45 No  
 2 Don't know (Vol.)  
 0 Refuse (Vol.)  
 100

**ASK Q10-12a ONLY IF ANSWERED 1-4 IN Q7 (HAS HEALTH INSURANCE)**

Q10. I'd like to ask you a little more about your insurance. Over the past five years, has the amount of money you've paid for your out-of-pocket healthcare expenses, including insurance premiums, deductibles, co-pays, prescription drugs and so on, increased a lot, increased a little, decreased a little, decreased a lot, or stayed the same?

%  
 24 Increased a lot  
 39 Increased a little  
 2 Decreased a little  
 3 Decreased a lot  
 30 Stayed the same  
 2 Don't know (Vol.)  
 \* Refuse (Vol.)  
 100

Q11. How concerned, if at all, are you about (ITEM): very concerned, somewhat concerned, not too concerned, or not concerned at all? (**RANDOMIZE**)

	Very %	Some- what %	Only a little %	Not at all %	DK %	Refuse %
a. Healthcare insurance costs increasing in the next year or so, such as higher premiums, co-payments or costs for prescription medicine	40	32	12	15	1	*
b. Your healthcare insurance coverage decreasing in the next year or so, such as fewer healthcare procedures and prescriptions being covered	28	23	22	25	2	*
c. Losing your healthcare insurance altogether in the next year or so	27	14	18	41	*	*
d. Whether your healthcare insurance would cover your medical expenses if you had a serious or catastrophic health problem	32	18	20	29	1	0

Q12. In the past year, was there ever a time when you... (RANDOMIZE)

	<u>Yes</u> %	<u>No</u> %	<u>DK/ Refuse</u> %
a. Have gone without health insurance*-----	13-----	87-----	*
b. Have not gone to a doctor because of the cost -----	21-----	79-----	*
c. Have not filled a medical prescription because of the cost -----	21-----	78-----	1

*\*Only asked of respondents who currently have health insurance.*

Q13. A couple of years ago, the federal government called for medical and healthcare organizations to create a nationwide system of electronic medical records. With this system, doctors and patients could access an individual's medical records anywhere in the country. How much, if anything, have you heard about this effort... a lot, some, only a little, or nothing at all?

%	
15	A lot
22	Some
27	Only a little
36	Nothing at all
0	Don't know (Vol.)
<u>0</u>	Refuse (Vol.)
100	

Q14. From what you know, do you support or oppose creating a nationwide system of online, electronic medical records? Is that strongly or somewhat?

%	
32	Strongly support
20	Somewhat support
13	Somewhat oppose
21	Strongly oppose
10	Don't know (Vol.)
<u>4</u>	Refuse (Vol.)
100	

Q15. Next, I'm going to read a few ways that technology can be used by healthcare patients. For each one, please tell me how likely you are to use it. If the technology is not currently available to you, consider what you would do if the technology were available to you. How likely are you to **(ITEM)**... very likely, somewhat likely, not too likely or not likely at all? **(RANDOMIZE)**

	Very %	Some- what %	Not too %	Not at all %	DK %	Refuse %
a. Access your medical records online	34	22	10	34	*	*
b. Communicate with your doctor using email	31	20	12	37	*	*
c. Schedule a doctor's visit using the Internet	44	14	11	30	*	*
d. Receive the results of diagnostic tests through email	33	19	10	35	1	*
e. Receive reminders from your doctors when you are due for a visit or some type of medical care	58	21	9	12	*	*

Q16. Now, thinking about your body weight, would you say you are very underweight, somewhat underweight, somewhat overweight, very overweight, or about right?

1	Very underweight
3	Somewhat underweight
46	Somewhat overweight
7	Very overweight
42	About right
0	Don't know (Vol.)
*	Refuse (Vol.)
100	

Q17. Do you approve or disapprove of very overweight people having surgery such as a gastric bypass or a lap band to help them lose weight? Is that strongly or somewhat approve/disapprove?

%  
34 Strongly approve  
33 Somewhat approve  
6 Somewhat disapprove  
11 Strongly disapprove  
9 Neither approve nor disapprove (Vol.)  
2 Don't know (Vol.)  
5 Refuse (Vol.)  
100

Q18. Do you think health insurance should cover the cost of weight loss surgery for individuals who are very overweight?

%  
66 Yes  
23 No  
7 Don't know (Vol.)  
4 Refuse (Vol.)  
100

Q19. On another matter, have you looked for health or medical information for yourself from any source in the past 12 months? **IF YES, ASK:** About how often... at least every week, at least every month, four or five times a year, two or three times a year, or only about once a year?

%  
3 Yes, at least every week  
7 Yes, at least every month  
12 Yes, at least four or five times a year  
18 Yes, two or three times a year  
12 Yes, only about once in a year  
48 No  
\* Don't know (Vol.)  
\* Refuse (Vol.)  
100

**ASK Q20 ONLY IF ANSWERED 1-4 IN Q19**

Q20. Please tell me how often you looked for health or medical information for yourself from each of the following media sources in the past 12 months. First/next **(READ ITEM)**. Have you looked for information at least every week, at least every month, four or five times a year, two or three times a year, or only about once a year? **(RANDOMIZE)**

	Every Week %	Every month %	4-5x year %	2-3x year %	Once a year %	Not at all %	DK %	Refuse %
a. The Internet-----	13	19	22	32	4	9	*	1
b. Newspapers-----	4	7	4	6	14	65	0	*
c. Magazines-----	6	7	6	13	12	55	*	*
d. Radio-----	3	2	*	3	10	82	*	*
e. Television-----	8	9	5	11	12	55	0	*x

**ASK Q21a ONLY IF ANSWERED 1-5 IN Q20a OR Q20b OR Q20c OR Q20d OR Q20e**

Q21a. How useful was the information that you got from these media sources, in helping you cope or get through your health problems or issues? Would you say very useful, somewhat useful, not too useful, or not at all useful?

36	Very useful
58	Somewhat useful
3	Not too useful
2	Not at all useful
1	Don't know (Vol.)
0	Refuse (Vol.)
100	

**ASK Q21b ONLY IF ANSWERED 1-5 IN Q20a**

Q21b. Where on the Internet did you look... on a website, a web forum or discussion board, a social networking site, or somewhere else? **(ACCEPT MULTIPLE RESPONSES)**

87	Website
5	Web forum or discussion board
1	Social networking site
6	Somewhere else
5	Don't know (Vol.)

**RESUME ASKING EVERYONE**

Q22. Have you looked for health or medical information for someone else from any source in the past 12 months? **IF YES, ASK:** About how often... at least every week, at least every month, four or five times a year, two or three times a year, or only about once a year?

%  
 3 Yes, at least every week  
 5 Yes, at least every month  
 9 Yes, at least four or five times a year  
 14 Yes, two or three times a year  
 8 Yes, only about once in a year  
 61 No  
 \* Don't know (Vol.)  
 \* Refuse (Vol.)  
 \_\_\_\_\_  
 100

Q23. How much would you trust health or medical information from each of the following sources? First/Next, in general, would you trust information about health or medicine from (READ ITEM) a lot, some, a little or not at all?

	A lot	Some	A little	Not at all	DK	Refuse
	%	%	%	%	%	%
a. Your doctor or other health care professional-----	75	21	3	1	*	*
b. Family or friends-----	15	49	26	10	*	*
c. Religious organizations and leaders-----	6	24	23	47	*	*
d. The Internet-----	13	46	17	22	*	1
e. Radio-----	4	21	25	50	*	*
f. Television-----	4	30	27	38	1	*
g. Newspapers-----	7	31	26	36	*	*
h. Magazines-----	6	35	24	36	*	*

**ASK Q24 & Q25 ONLY IF ANSWERED 1-5 IN Q20a**

Q24. Have you scheduled a visit with a doctor or health care provider in the past year because of something you saw or read on the Internet? A visit would include scheduling an appointment to talk, ask about a prescription or ask about preventative screening or blood work.

%  
 11 Yes  
 89 No  
 0 Don't know (Vol.)  
 0 Refuse (Vol.)  
 \_\_\_\_\_  
 100

Q25. Have you spoken to your doctor or health care provider in the past year about something you saw or read on the Internet?

%  
 35 Yes  
 65 No  
 0 Don't know (Vol.)  
0 Refuse (Vol.)  
 100

**RESUME ASKING EVERYONE**

Q26. Thinking about your health care visits in the last 2 years, how often, if at all, did you feel that the doctor or medical staff treated you unfairly or with disrespect... frequently, sometimes, rarely, or never?

%  
 2 Frequently  
 9 Sometimes  
 21 Rarely  
 67 Never  
 1 Have not been to the doctor/health care provider in past 2 years (Vol.)  
 \* Don't know (Vol.)  
0 Refuse (Vol.)  
 100

**ASK Q27 & Q28 ONLY IF ANSWERED 1-3 IN Q26**

Q27. Do you feel that your doctor or medical staff treated you unfairly or with disrespect because of your (READ ITEM)? **(RANDOMIZE)**

	<u>Yes</u>	<u>No</u>	<u>DK/ Refuse</u>
	%	%	%
a. Race or ethnicity -----	9	90	1
b. Language or accent -----	8	92	*
c. Health insurance or income -----	22	77	1
d. Weight, disability, or health problems -----	14	85	1
e. Medical beliefs or practices -----	14	86	*

Q28. Because you felt that you were treated unfairly or with disrespect, how often, if at all, did you put off, postpone, or not seek other medical care when you needed it... frequently, sometimes, rarely or never?

%  
5 Frequently  
16 Sometimes  
18 Rarely  
60 Never  
\* Don't know (Vol.)  
1 Refuse (Vol.)  
100

**RESUME ASKING EVERYONE**

Q29. On another topic, I have only a few questions about alcoholism. Some people say alcoholism is a disease and other people say it is lack of character or will power. What do you think? Is alcoholism a disease or the result of lack of character or will power?

%  
52 A disease  
30 Lack of character or will power  
12 Both (Vol.)  
2 Neither/Something else/Other (Vol.)  
3 Don't know (Vol.)  
1 Refuse (Vol.)  
100

Q30. Do you know anyone who is a recovering alcoholic? **(IF R SAYS S/HE IS A RECOVERING ALCOHOLIC, SELECT "YES")**

%  
56 Yes  
43 No  
\* Don't know (Vol.)  
\* Refuse (Vol.)  
100

**ASK Q31 ONLY IF ANSWERED "YES" IN Q30**

Q31. Has this person (READ ITEM)? (IF R SAYS KNOWS MORE THAN ONE PERSON, SAY: Please think of the person who most recently began recovery) **RANDOMIZE**

	<u>Yes</u> %	<u>No</u> %	<u>DK/</u> <u>Refuse</u> %
a. Participated in a self-help program such as Alcoholics Anonymous-----	71-----	22-----	7-----
b. Participated in an out-patient rehabilitation program---	44-----	38-----	18-----
c. Participated in an in-patient rehabilitation program-----	36-----	47-----	17-----
d. Received mental health counseling or therapy-----	45-----	35-----	20-----

**ASK Q32 ONLY IF ANSWERED "YES" TO Q31a**

Q32. As far as you know, how much has participating in self help programs such as Alcoholic Anonymous helped this person stay sober... a lot, some, only a little or not at all?

%	
58	A lot
23	Some
9	Only a little
7	Not at all
2	Don't know (Vol.)
<u>0</u>	Refuse (Vol.)
100	

**ASK Q33 ONLY IF ANSWERED "YES" TO 31b**

Q33. As far as you know, how much has participating in an out-patient rehabilitation program helped this person stay sober... a lot, some, only a little or not at all?

%	
47	A lot
25	Some
17	Only a little
9	Not at all
2	Don't know (Vol.)
<u>0</u>	Refuse (Vol.)
100	

**ASK Q34 ONLY IF ANSWERED "YES" TO Q31c**

Q34. As far as you know, how much has participating in an in-patient rehabilitation program helped this person stay sober... a lot, some, only a little or not at all?

%	
56	A lot
19	Some
8	Only a little
7	Not at all
10	Don't know (Vol.)
0	Refuse (Vol.)
100	

**ASK Q35 ONLY IF ANSWERED "YES" TO Q31d**

Q35. As far as you know, how much has receiving mental health counseling or therapy helped this person stay sober... a lot, some, only a little or not at all?

%	
51	A lot
19	Some
15	Only a little
8	Not at all
7	Don't know (Vol.)
0	Refuse (Vol.)
100	

**RESUME ASKING EVERYONE**

Q36. On another subject, sometimes people use technology to send or post messages in order to intentionally hurt or embarrass us in front of others in an unfriendly way. For example, they might send several messages directly to you via cell phone, email, or instant message. Or, they might post photos or messages about you in places that other people can see like on a Website or in a discussion forum. In the past year, has anyone used technology like this to hurt or embarrass you?

%	
5	Yes
93	No
1	Don't know (Vol.)
*	Refuse (Vol.)
100	

**ASK Q37 ONLY IF ANSWERED 1 IN Q36**

Q37. Thinking about the last time this happened to you, which, if any, of the following were used to send or spread a message or messages? **(READ RESPONSE OPTIONS; ACCEPT MULTIPLE ANSWERS)**

%	
18	Cell phone
11	Email
0	Instant message
13	Discussion forum
29	Website
34	Something else
1	Don't know (Vol.)
<u>0</u>	Refuse (Vol.)
100	

**RESUME ASKING EVERYONE**

Q38. Do you personally know anyone such as a family member, friend or co-worker who experienced someone using technology like this to hurt or embarrass them in the past year?

%	
22	Yes
78	No
*	Don't know (Vol.)
*	Refuse (Vol.)
<u>—</u>	
100	

**ASK ONLY IF ANSWERED 1 IN Q38**

Q39. How many people do you know who that this happened to in the past year?

**May 09**  
**Mean**  
3.29

**Now, I have a few quick questions about the economy.**

**RESUME ASKING EVERYONE**

Q40. Next, how would you rate economic conditions in \_\_\_\_ today... excellent, good, only fair, or poor?

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>DK/ Refuse</u>
	%	%	%	%	%
a. This country -----	1	5	31	63	*
<b>Feb 09</b> -----	1	9	38	52	*
<b>Oct 08</b> -----	3	9	30	57	1
b. Your state -----	2	23	42	33	*
<b>Feb 09</b> -----	3	22	40	34	1
<b>Oct 08</b> -----	5	26	45	23	1

*DK= Don't know; DK & Refused were voluntary answers*

Q41. A year from now, do you expect that economic conditions in \_\_\_\_ as a whole will be better than they are at present, worse, or just about the same as now?

	<u>Better</u>	<u>Worse</u>	<u>Same</u>	<u>DK/ Refuse</u>
	%	%	%	%
a. This country -----	52	16	30	2
<b>Feb 09</b> -----	41	23	34	2
<b>Oct 08</b> -----	35	25	34	6
b. Your state -----	44	12	43	1
<b>Feb 09</b> -----	39	20	39	2
<b>Oct 08</b> -----	31	19	46	4

*DK= Don't know; DK & Refused were voluntary answers*

Q42. Are you employed full-time or part-time, or are you retired, unemployed, self-employed, a full-time homemaker, a student, not working because of a disability or something else?

May 09 %	Feb 09 %	Oct 08 %	
46	39	47	Employed full time
5	7	7	Employed part time
15	20	20	Retired
5	7	4	Unemployed
8	7	8	Self-employed
7	7	5	Full time homemaker
6	8	4	Student
6	4	4	Something else
<u>1</u>	<u>1</u>	<u>1</u>	Refuse to answer (Vol.)
100	100	100	

**ASK Q43-45 ONLY IF ANSWERED "1-2" IN Q42**

Q43. Have your work hours or pay been reduced in the past year?

%	
18	Yes
82	No
0	Don't know (Vol.)
*	Refuse (Vol.)
100	

Q44. How concerned are you about losing your job in the next year or having your hours of work reduced... very concerned, somewhat concerned, not too concerned, or not at all concerned?

May 09 %	Feb 09 %	Oct 08 %	
16	23	18	Very concerned
20	22	21	Somewhat concerned
21	17	17	Not too concerned
43	38	43	Not at all concerned
<u>0</u>	*	<u>1</u>	Don't know/not sure/Refused (Vol.)
100	100	100	

Q45. If you lost your job tomorrow, how confident are you that you could find other employment at a comparable rate of pay within a reasonable time?

<b>May 09</b>	<b>Feb 09</b>	<b>Oct 08</b>	
<b>%</b>	<b>%</b>	<b>%</b>	
27	21	31	Very confident
35	32	35	Somewhat confident
19	27	18	Not very confident
18	20	15	Not at all confident
<u>1</u>	<u>*</u>	<u>1</u>	Don't know/Refused (Vol.)
100	100	100	

We're almost done with the survey. I have a few questions for statistical purposes only.

D1/D2. Age

<b>May 09</b>	<b>Feb 09</b>	<b>Oct 08</b>	
<b>%</b>	<b>%</b>	<b>%</b>	
28	28	25	18-30
28	25	28	31-44
26	27	27	45-60
<u>18</u>	<u>20</u>	<u>20</u>	61 and older
100	100		

D3. Are you, yourself, of Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Spanish background?

<b>May 09</b>	<b>Feb 09</b>	<b>Oct 08</b>	
<b>%</b>	<b>%</b>	<b>%</b>	
23	26	21	Yes
76	73	77	No
<u>1</u>	<u>1</u>	<u>2</u>	Refuse (Vol.)
100	100	100	

D4. Racial or ethnic background

<b>May 09 %</b>	<b>Feb 09 %</b>	<b>Oct 08 %</b>	
82	81	77	White or Caucasian
8	10	12	Black or African American
2	2	3	Asian
1	1	1	Hawaiian or Pacific Islander
4	3	1	American Indian or Alaskan Native
0	1	0	Arabic or Middle Eastern
1	1	2	Some other race or ethnicity
1	1	1	Bi-racial (Vol.)
<u>2</u>	<u>0</u>	<u>3</u>	Refuse (Vol.)
100	100	100	

D5. Education

<b>May 09 %</b>	<b>Feb 09 %</b>	<b>Oct 08 %</b>	
4	10	11	11th grade or less
22	38	36	High school or GED
27	18	21	Some college
28	22	19	College, OR
18	12	11	A post-graduate college degree
<u>1</u>	<u>0</u>	<u>2</u>	Refuse (Vol.)
100	100	100	

D6. Marital status

<b>May 09 %</b>	<b>Feb 09 %</b>	<b>Oct 08 %</b>	
55	56	51	Married
4	9	6	Living with a partner
10	9	11	Divorced
3	1	2	Separated
5	7	7	Widowed
21	17	20	Never married
<u>1</u>	<u>1</u>	<u>3</u>	Refuse (Vol.)
100	100	100	

D7. Do any children under age 18 live in your home?

<b>May 09 %</b>	<b>Feb 09 %</b>	<b>Oct 08 %</b>	
44	46	42	Yes
55	52	56	No
<u>1</u>	<u>2</u>	<u>2</u>	Refuse (Vol.)
100	100	100	

D8. Income

<b>May 09 %</b>	<b>Feb 09 %</b>	<b>Oct 08 %</b>	
10	11	12	Less than 20 thousand dollars
12	18	14	20 to less than 35 thousand
16	16	16	35 to less than 50 thousand
16	15	16	50 to less than 75 thousand
12	12	12	75 to less than 100 thousand OR
21	17	15	100 thousand or more
2	2	2	Don't know (Vol.)
<u>11</u>	<u>9</u>	<u>13</u>	Refuse (Vol.)
100	100	100	

D9. Gender

<b>May 09 %</b>	<b>Feb 09 %</b>	<b>Oct 08 %</b>	
47	48	49	Male
<u>53</u>	<u>52</u>	<u>51</u>	Female
100	100	100	